



March 2021, Amsterdam

Our Policies & Covid19 Guidelines

Dear audience, attendees and participants,

Our organization follows the guidelines of the RIVM <https://www.rivm.nl/en/coronavirus-covid-19>, and several measurements we need to take.

For those persons coming out of The Netherlands, please read before you book our activities <https://www.government.nl/topics/coronavirus-covid-19/visiting-the-netherlands-from-abroad>

Checklist

1. Please follow the advices of our co-working team in the organization
2. We will work with a maximum amount of attendees per residences, labs and workshop
3. Hygienic and safety measurements:

Co-working artists, technicians and theatre personal must take care of their own hygiene to attend rehearsals, preparations and performances. Please adhere to the safety rules described underneath.

Public and visitors of our performances; as well participants who attend our residences, labs and workshop... Please follow the following instructions:

- Don't come to the performance when you are ill, have health complaints:
- If have you had a fever in the last 14 days (38C or 104F)
- If you have a cold; running nose, have to sneeze, cough or if you have a sore throat
- If you had a roommate or partner in the past 14 days with a fever or complaints indicating Covid-19b.
- Use the toilets preferently at home before attending our performances. Toilets at locations are available but we need to avoid from using them as much as possible.

4. Behaviour

Questions will be asked about your health before entering the theater and locations where the company will be performing. Anyone with health complaints and a "yes" to any of the questions will not be admitted even when have purchased the event.

You must follow the indications of the crew and the stage managers in the theater or location.

It is advised to clean your hands on arrival, after your check-in your ticket, before entering the theatre or hall

Everybody is responsible for keeping the 1,5 meters' distance between each other in the tribune and in the location and between yourself and the artists.

By reserving, residences, labs and classes you accept that the practice will be recorded for the archive of activities. If you do not want to be filmed, please inform the crew.



5.Registration policy

- For performances and events, you purchase your ticket directly paying in advance for the class on theaterlink
- For residences, labs and workshop you must register you reserve your place paying at the link in our website.
- Tickets or bookings are not transferable to a third person.
- Sur Mundo Ensemble is a performing arts company and we realize physical events, so the events are unique. Then, please only attend our performances when you are healthy, in case of any symptoms, stay at home!

Cancelation Policy

- If you want to cancel the performance or event, you must do it 48 hours in advance.
- In the case of the residences, labs and workshop cancelation you must cancel it 72 hours in advance.
- The refund will take minimal 15 days to be in your bank account.

There will be no refund...

- In case you cannot make it to the performance or event.
- In case you cannot make it residences, labs and workshop.
- In case the crew or the responsables of the location exclude you from any event or activity because you are not accomplishing the safety measures, or when you don't stick to the rules.

Despite all restrictions and rules we wish you a pleasant time at our events! ENJOY